



PROTECTING PEOPLE AND ASSETS

FOR IMMEDIATE RELEASE

Enterprise Electronics Corporation (EEC) Appoints Billy Hall as New Director of Customer Success

ENTERPRISE, AL USA, JANUARY 15, 2019 – Today, EEC, the world’s leading remote sensing provider, announced Billy Hall as the corporation’s new Director of Customer Success. Billy has been with EEC for a year, starting as a Program Manager where he led complex weather radar and satellite ground-stations for several countries. In his short time with EEC, he also established a reputation for exemplary customer service, and became the lead representative for several multi-system networks. This track record, which Billy proved very quickly, led him to this new role overseeing the Customer Success team.

Prior to joining EEC, Billy earned his MS in Management of Technology and BS in Natural Science, as well as a Project Management Professional (PMP) certification. He served in various program management roles for large, privately owned and publicly traded investor owned corporations and successfully led multi-million dollar programs up to \$100M USD. With Billy’s appointment, EEC officially launches the Customer Success division, a team dedicated to ensuring existing customers receive the highest level of support needed to keep their systems running, updated, and performing as designed. The Customer Success division brings additional resources to the team including a dedicated system upgrade engineer, field services team, meteorological trainers, and service representatives, all with a Customer First mission in mind.

“I’m anxious to take on this new challenge, which is really all about the customer,” said Hall. “My hope is that we keep every customer in our EEC family for many years to come by demonstrating our continued commitment to their personal and professional goals.”

Billy will be the point of contact for all existing customers moving forward.

Enterprise Electronics Corporation

128 S. Industrial Blvd., Enterprise, AL 36330, USA

p: +1 334.347.3478 | f: +1 334.393.4556

eecweathertech.com

About Enterprise Electronics Corporation

Founded in 1971 by a family of radar engineers, Enterprise Electronics is the global leader in meteorological remote sensing technologies with over 1,500 radar and satellite ground-stations in over 100 countries and on every continent. EEC leads the industry in innovation and technology and has pioneered meteorological research and development for almost 50 years. For more information, visit www.eecweathertech.com. And be sure to follow EEC on social media at the following links: Facebook: <https://www.facebook.com/EECRadar>, LinkedIn: <https://www.linkedin.com/company/enterprise-electronics-corporation/>, and Twitter: <https://twitter.com/eecweathertech>.

###